

Use only registered and licensed tradespeople

Legislation

It is illegal to do restricted drainlaying work without authorisation.

The Plumbers, Gasfitters and Drainlayers Board, oversees and regulates those carrying out restricted sanitary plumbing, gasfitting and drainlaying work.

The Board's primary purpose is to protect the health and safety of the public by ensuring the competency of tradespeople.

The Board ensures they have the necessary training and experience to safely carry out restricted work.

What does this mean for consumers?

- You can have greater confidence in the competence of the tradespeople you engage.
- You should ask to see the current licence card of tradespeople – this is confirmation that they are qualified.
- Work undertaken by those without a licence may invalidate insurance cover.

Who can I trust?

Ask-for-the-card. Everyone authorised to undertake restricted drainlaying work must carry their licence card and are required to produce it.

The public register of all certifying and licensed tradespeople is available at www.pgdb.co.nz. You can use the search function to find contact details of specific individuals, or to find the names and contact details of certifying or licensed tradespeople in your area.

If you believe work you have had done is sub-standard, or has been done by someone who does not hold a current licence, you can make a complaint to the Plumbers, Gasfitters and Drainlayers Board.

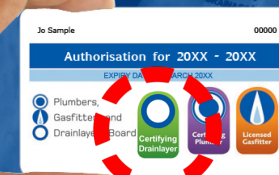
0800 743 262

www.pgdb.co.nz

Consumer Guide GETTING IT RIGHT

DRAINAGE REPAIRS

THE RIGHT STEPS TO TAKE



CAUTION CAUTION CAUTION



What is drainlaying?

Restricted drainlaying is any work involving the installation, alteration or repairs to a drain. This includes the fixing or unfixing of a drain to an onsite waste water system (septic tank) or any gully trap, and stormwater work within your property boundary.

All drainlaying work must comply with the Building Code and where a building consent is required, the work should be checked by the building inspector from the building control authority in your area (your local council). A code of compliance certificate cannot be issued until the work has been signed off by the building inspector.

All drainlaying work must be carried out by a licensed drainlayer. However, people who are not licensed drainlayers can undertake some basic tasks.

What restricted drainlaying work does not include

Work that is not defined as drainlaying includes clearing blocked drains. However, only if this does not involve altering or repairing the inspection pipe or ventilation pipe in any way.



Faulty drainage

History has proven time and time again that without regulatory control poor drainlaying can result in:

- illness
- disease
- contamination of local waterways, and
- damage to the environment and property.

Effective and correctly installed drainage systems play an important role in protecting public health and maintaining a pollution-free environment.

If foul water is not correctly disposed of it can pose a significant risk both to the community at large and to our environment.



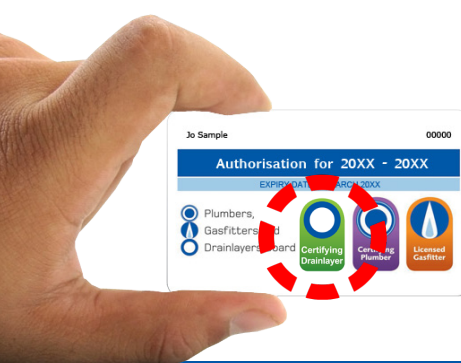
Reporting concerns



Report a cowboy (R.A.C) app

The R.A.C app is the quickest and easiest way to make a complaint about someone working without a licence, or to report defective work of registered and licensed tradespeople. Go to www.pgdb.co.nz/app

Who can do restricted drainlaying work?



Certifying drainlayer	The highest qualification available. These people are qualified and registered. They are responsible for ensuring both their own work, and the work of anyone they supervise is done competently.
Licensed drainlayer	Qualified and registered but must be supervised by a certifying person who is ultimately responsible for ensuring the work is done competently.
Limited certificate trainee	These are people who are working towards becoming qualified and registered. They can do the work but a certifying person must ensure it is done competently.
Exempt worker	These people don't have any qualification but can do drainlaying work provided they are supervised by a certifying person, who must ensure that the work is done competently.

If you are still unsure there are advisors on hand to help. Give the Board a call on 0800 743 262