

Chimney Repairs

No two chimneys are identical. For each chimney the earthquake damage and the repair solution required will be slightly different. Each chimney is dealt with by EQC on a case by case basis. How much needs to be done to make a chimney safe depends on the nature of the chimney and the damage.

If it is safe to do so you should try to take any steps you can to make sure your property is secure, habitable and safe. This might include putting a tarpaulin over a hole in the roof caused by a chimney falling or bricks coming off it, or it might include removing any loose bricks.

If your chimney is unsafe, and you cannot safely undertake work to make it safe, you can get a tradesperson to help. However, you must make sure the work they do is an urgent repair for damage caused by an earthquake to make the chimney safe – that is, it is needed to make your property secure, habitable and safe.

If it is safe, take photos of the chimney before any work is undertaken and keep any damaged or broken parts of the chimney.

If you engage a tradesperson to help you make your chimney safe, keep copies of invoices as these will form part of your claim. The tradesperson should report on whether it is earthquake damage or otherwise.

Reimbursement for urgent repairs is subject to EQC's acceptance of a valid claim in accordance with the EQC Act, and that the urgent repair work was appropriate in order to make the chimney safe. Please remember that any urgent repair work needing to be done now may form part of a future claim.

EQC will not necessarily pay for total demolition, removal and reinstatement of a chimney. If you have any doubts please check with EQC before engaging with a tradesperson.

Other support

There are a number of Government agencies offering help and support. You can call the Government Helpline on 0800 779 997 to find out more.

FOR MORE INFO VISIT WWW.EQC.GOV.TZ/CLAIMS OR CALL **0800 DAMAGE (326 243)**

OUR MISSION: TO REDUCE THE IMPACT ON PEOPLE AND PROPERTY WHEN NATURAL DISASTERS OCCUR.

EQC
EARTHQUAKE COMMISSION